



Cheshire West & Chester  
**Community  
Safety  
Partnership**

West Cheshire Community  
Safety Partnership  
ASB Priority Action Plan  
Chester City Centre  
October 2020



Priority	Key Actions to Explore	Outcomes
<p><b>1 REPORTING</b></p> <p>There is a wide range of people that may look to inform the authorities about anti-social behaviour issues relating to rough sleeping, including the general public, local businesses, residents, third sector organisations and other interested stakeholders.</p> <p>Whilst 101 might be the right conduit for some of these calls there are many examples of behaviour that do not require a police response,</p>	<ol style="list-style-type: none"> <li>1. Explore funding opportunities to expand the use of the Co-sign radio</li> <li>2. Provide clarity on what and how to report, and to where</li> <li>3. Agree an appropriate mechanism and process to ensure that reporting is robust e.g. Report it App</li> <li>4. Robust Recording</li> </ol>	<ul style="list-style-type: none"> <li>• Additional funding in place</li> <li>• Co-sign radios available to all businesses</li> <li>• Reporting is robust</li> </ul>
<p><b>2 SERVICE STANDARDS</b></p> <p>It is important to have service standards in place for reported issues so that everyone is clear on the response they can expect for all reporting mechanisms</p>	<ol style="list-style-type: none"> <li>1. Develop clear service standards for all aspects of issues that are reported and what action will be taken</li> <li>2. Communicate Standards to manage expectations</li> </ol>	<ul style="list-style-type: none"> <li>• Clear statement on what response everyone can expect from which reporting mechanism</li> <li>• Businesses, residents have a clear understanding on what is required to take appropriate action on what has been reported</li> </ul>

### 3 GOVERNANCE STRUCTURE

There are several meetings taking place within the City Centre to deal with the various issues so clear governance to show the dependencies and governance to be clear on what gets dealt with where

1. Clear Terms of Reference and membership for each group
2. Key roles and responsibilities of members of each group
3. Consider multi-agency group looking at ASB within Community Safety Partnership structure
4. Co-ordinated Action Plan within relevant tiers of governance

- Clear governance structure in place with Terms of Reference for each group agreed
- Duplication removed
- Effective and robust tasking for Team Chester Officers

### 4 ACTIVITY

It is recognised that there is a lot of good work already underway and often this is not visible to everyone.

1. Ensure that we have mechanisms for feeding back on what has been done with issues that have been reported
2. Regular bulletins and good news stories to stakeholders on the work that has been done in relation to joint outreach workers, patrols, use of tools and powers
3. Consider designing out crime opportunities for empty premises

- Joint communications Strategy in place to ensure all stakeholders are aware of what has taken place and what has been achieved
- Empty premises doorways less desirable for rough sleeping
- Alternative giving scheme up and running
- Timely and robust responses to issues reported and flagged

4. Implement an alternative giving scheme
5. Collaborative visible resource rota for Chester City Centre